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## Local REALTORS® Named 2018 Five Star Real Estate Agents

### Joyce Navary and Diane O'Dell at Weichert, Realtors® - Brockwell & Portwood Recognized for Service Excellence

COLONIAL HEIGHTS, Va. / Nov. 21, 2017 – Weichert, Realtors® - Brockwell & Portwood, located in Colonial Heights, is proud to announce that REALTORS Diane O'Dell and Joyce Navary have been named a 2018 Five Star Real Estate Agents by Five Star Professionals, an independent market-research firm.

Five Star Agents are chosen based on surveys of exemplary service from their customers.

"I am truly honored to be recognized again by my customers for the quality service that I'm able to provide," said Navary, of Sutherland, Virginia, who has won the prestigious award four times previously. "I strive to create a memorable home buying or selling experience for all of my clients."

This is the second time the award has been presented to O'Dell, who is part of a select group of Richmond-area real estate professionals to be recognized as a 2018 Five Star Agent.

"Real estate to me is more than a job, it's a passion," said O'Dell, who lives in Colonial Heights. "I'm truly humbled to receive an honor that recognizes the hard work and dedication that I put forth daily to offer my clients the best real estate service in the area."

Five Star Professional surveyed Richmond-area residents who recently purchased a home priced at more than \$280,000 within a 12-month period. The final list of 2018 Five Star Real Estate Agents is a select group, representing less than 7 percent of real estate agents in the Richmond area.

To be named a 2018 Five Star Real Estate Agent, nominees needed to satisfy each of the following objective criteria: 1) Receive a qualifying client satisfaction rating. 2) Satisfy the applicable state licensing requirements. 3) Be actively employed as a licensed professional for a minimum of three years. 4) Receive a favorable regulatory and complaint history review. 5) Satisfy minimum client volume or production on a one-year and three-year basis (number and volume of transactions or number of client households served).

Weichert, Realtors® - Brockwell & Portwood is an independently owned and operated Weichert affiliate. The office serves clients in the Southside of the greater Richmond-Petersburg area.

For more information about Weichert, Realtors® - Brockwell & Portwood, located at 2425 Boulevard, Suite 6, in Colonial Heights, Va., call 804-518-0500 or visit [www.MyVirginiaRealEstate.com](http://www.MyVirginiaRealEstate.com).

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Joyce Navary



Diane O'Dell

**About Weichert Real Estate Affiliates, Inc.:** Weichert Real Estate Affiliates, Inc. has grown steadily since Jim Weichert, president, chairman and CEO of Weichert Companies, launched the company's franchise division in 2001. The affiliate division was created to offer a business model for franchisee ownership candidates described as "a clearly defined operating system for marketing and managing a real estate business." Weichert Real Estate Affiliates, Inc. announced its first affiliate in 2002, was ranked as one of the top traditional residential real estate franchises in *Entrepreneur's* 2017 Franchise 500 and was identified in 2017 by *Franchise Business Review* as one of the top U.S. franchises. Weichert Real Estate Affiliates, Inc. has offices serving over 300 markets in 39 states. For more information about Weichert, visit [Weichert.com](http://Weichert.com) or for information on franchise opportunities visit [WeichertFranchise.com](http://WeichertFranchise.com).

*Each Weichert® franchised office is independently owned and operated.*